

Privacy Policy

Version effective as of 01.09.2020

WHAT IS PRIVACY POLICY?

We would like to acquaint you with the details of our processing of your personal data to provide you with full knowledge and comfort in using our website.

Since we are in the internet business ourselves, we know how important it is to protect your personal data. That is why we make special efforts to protect your privacy and the information you provide us with.

We carefully select and apply appropriate technical measures, in particular those of a programming and organizational nature, to ensure the protection of personal data processed. Our website uses encrypted data transmission (SSL), which ensures the protection of data that identifies you.

In our Privacy Policy you will find all the most important information about our processing of your personal data.

Read it please. We promise it will not take you only a few minutes.

Who is the administrator of <https://brawago.pl/shop?>

The administrator of the <https://brawago.pl/shop> website is Rafał Bociek, who conducts business activity under the company LISSBERG IT SOLUTIONS RAFAŁ BOCIEK, entered in the Register of Entrepreneurs of the Central Register of Business Activity and Information kept by the Minister of Economy at 38/5 Sosnowiecka Street, 01-496 Warsaw, NIP 5222833424, REGON 366115219 (that is: **we**).

PERSONAL DATA

What legal act governs the processing of your personal data?

Your personal data is collected and processed by us in accordance with the provisions of the Regulation of the European Parliament and the Council (EU) 2016/679 of 27.04.2016 on the protection of individuals with regard to processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (general data protection regulation) (OJ EU L 119, p. 1), called commonly: GDPR. In the scope not regulated by the GDPR processing of personal data is regulated by the Personal Data Protection Act of 10 May 2018..

Who is the administrator of your personal data?

Administratorem Twoich danych osobowych jest:

LISSBERG IT SOLUTIONS RAFAŁ BOCIEK

Sosnowiecka 38/5, 01-496 Warszawa

mobile: +48 793 661 300

e-mail: shop@brawago.pl

For your personal information, you can contact by means of:

- e-mail: shop@brawago.pl
- traditional mail: 38/5 Sosnowiecka Street, 01-496 Warsaw
- phone: **+48 793 661 300**

HOW WE PROCESS YOUR PERSONAL DATA YOU PROVIDE US WITH

What personal data we process and for what purposes do we process them?

On our website we offer you a variety of services for which we process different personal data, based on different legal grounds.

| OBJECTIVE | PERSONAL DATA | LEGAL GROUNDS |
|--|--|--|
| conclusion and implementation contracts | name, surname, address of residence, NIP, REGON, e-mail, phone number, bank account number, credit card number | Article 6(1)(b) GDPR, i.e. processing for the purpose to take action on your request, before contracting and processing necessary in order to the performance of the contract, to which you are a party of. |
| online store account | name, surname, e-mail address, address of correspondence, phone number. | Article 6(1)(b) GDPR, i.e. processing for the purpose to take action on your request, before contracting and processing necessary for the performance of the contract, to which you are a party of |
| contact form | name, surname, e-mail | Article 6(1)(f) RODO i.e. processing in order to the implementation of our legally justified interest, involving maintenance of communication continuity and enabling to keep in touch with us in conducted activities |

| | | |
|---|---|---|
| <p>establishing, persecution and execution of claims</p> <p>and defence against claims in courts and other state bodies</p> <p>proceedings</p> | <p>first name, last name, address, PESEL number, NIP number, REGON, e-mail, telephone number, IP, bank account number, credit card number</p> | <p>Article 6(1)(f) RODO i.e. processing in order to implement our legally justified interest, involving arrangement, investigation and enforcement of claims and on defense against claims in proceedings before courts and other bodies of state</p> |
| <p>fulfilling legal obligations especially of tax and accounting nature</p> | <p>name, surname, company, PESEL number, NIP or REGON, e-mail, phone number, address of correspondence, credit card number</p> | <p>Article 6(1)(c) RODO, i.e. processing is necessary for fulfilling responsibilities incumbent on us, resulting from the law, in particular regulations on tax and accounting</p> |

Voluntary provision of personal data

Providing the required personal information is voluntary but it is a condition for us to provide services to you (e.g. creating an account).

Recipients of personal data

Current list of entities we disclose your personal data to:

| ENTITY |
|--|
| Krajowy Integrator Płatności S.A. based in Poznań (tpay) |
| Paypal Polska sp. z o.o. based in Warsaw |
| Operator DPD sp. z o.o. based in Warsaw |

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|---|
| Google Ireland Ltd. (Google Adwords, Double Click Manager, Double Click Search, Remarketing Service, Firebase) based in Ireland |
| Facebook Ireland Ltd. based in Ireland |
| Facebook Ireland Ltd. based in Ireland |

Will we transfer your personal data outside the EEA or to international organization?

We do not transfer your personal data outside the European Economic Area or to an international organization.

Automated decision making (including profiling)

We do not make decisions about you in an automated way, neither we use profiling.

WHAT RIGHTS DO YOU HAVE WITH REGARD TO OUR PROCESSING OF YOUR PERSONAL DATA??

Based on GDPR, you have the right to:

- request the access to your personal data
- request the correction of your personal data
- request the deletion of your personal data
- request the limitation of personal data processing
- object to the processing of personal data
- requests the transfer of personal data

If you submit any of the abovementioned requests to us, without undue delay - and in any case within one month of receipt of the request - we will inform you of the action taken in relation to your request.

If necessary, we may extend the one-month period by a further two months due to the complexity of the request or the number of requests.

In any case, we will inform you within one month of receipt of the request about the extension and give you the reasons for the delay.

Right of access to personal data (art. 15 of GDPR)

You have the right to be informed whether we are processing your personal data.

If we are processing your personal data, you have the right to:

- access to personal data,
- obtain information about the purposes of processing, the categories of personal data being processed, about the recipients or categories of recipients of these data, the planned period of storage of your data or the criteria for determining this period, about your rights under the GDPR and about the right to lodge a complaint with the President of the Office for Personal Data Protection, about the source of these data, about automated decision making, including profiling, and about the safeguards applied in connection with the transfer of these data outside the European Union;
- obtain a copy of your personal data.

If you wish to request access to your personal data, please send your request to: shop@brawago.pl.

Right to rectify personal data (art. 16 of GDPR)

If your personal data is incorrect, you have the right to request from us to correct your personal data immediately. You also have the right to request that we supplement your personal data.

If you wish to have your personal data corrected or supplemented, please send your request to: shop@brawago.pl.

The right to delete personal data, the so-called "right to be forgotten" (art. 17 of GDPR)

You have the right to request the deletion of your personal data when:

- Your personal data is no longer necessary for the purposes for which it was collected or otherwise processed;
- You have withdrawn your specific consent, to the extent that your personal data has been processed based on your consent;
- Your personal data has been unlawfully processed;
- You have objected to the processing of your personal data for the purposes of direct marketing, including profiling, to the extent that the processing of personal data is related to direct marketing;
- You have objected to the processing of your personal data in connection with processing necessary for the performance of a task carried out in the public interest or processing necessary for the purposes of legitimate interests pursued by us or a third party.

Despite your request to delete your personal data, we may process your data further for the purpose of determining, investigating or defending your claim, of which you will be informed.

If you wish to request the deletion of your personal data, please report your request to: shop@brawago.pl.

The right to request a restriction of personal data processing (art. 18 of GDPR)

You have the right to request a restriction on the processing of your personal data when:

- You are questioning the correctness of your personal data - in this case we will limit the processing of your personal data for the time necessary to check the correctness of the data;
- The processing of your data is unlawful, and instead of deleting your personal data, you request a restriction on the processing of your personal data;
- Your personal data is no longer needed for the purpose of processing, but is needed to establish, assert or defend your claim;
- You have raised an objection to the processing of your personal data - until such time as it is determined whether our legitimate interests override the grounds for objection.

If you wish to request a restriction on the processing of your personal data, please send your request to: shop@brawago.pl.

Right to object to the processing of personal data (art. 21 of GDPR)

You have the right to object at any time to the processing of your personal data, including profiling, in connection with:

- processing necessary for the performance of a task carried out in the public interest or processing necessary for the purposes resulting from legitimate interests pursued by the Administrator or a third party;
- processing for direct marketing purposes.

If you wish to object to the processing of your personal data, please send your request to: shop@brawago.pl.

The right to request the transfer of personal data (art. 20 of GDPR)

You have the right to receive your personal data from us in a structured manner, a commonly used machine-readable format and send it to another personal data administrator.

As a standard, we will provide you with your personal data in CSV format. If you prefer your data to be made available to you in another format, please indicate your preferred format in your request.

If possible, we will try to provide you with the data in the format preferred by you.

You can also request that we send your personal data directly to another administrator (if technically possible).

If you wish to request the transfer of your personal data, please report your request to: shop@brawago.pl.

Complaint to the supervisory authority

If you believe that the processing of your personal data violates data protection legislation, you have the right to lodge a complaint with a supervisory authority, in particular in the Member State of your habitual residence, your place of work or the place where the alleged violation was committed.

In Poland, the supervisory authority within the meaning of the GDPR is the President of the Office for the Protection of Personal Data, who replaced the GIODO (General Inspector of Personal Data Protection) as of May 25, 2018.

More information can be found [here](#).

COOKIES

General information

When browsing the Internet Shop's websites, "cookies" are used, hereinafter referred to as Cookies, i.e. small text information that is stored on your terminal device in connection with the use of the Internet Shop. Their use is aimed at the proper functioning of the Internet Shop's websites.

These files allow to identify the software used by you and customize the Shop to your needs.

Cookies files usually contain the name of the domain from which they come, time of storing them on the device and the assigned value.

Safety

The cookies we use are safe for your devices. In particular, it is not possible for viruses or other unwanted software or malware to get into your devices through cookies.

Types of Cookies

We use two types of Cookies:

- Session cookies: they are stored on your device and remain there until your browser session is over. The stored information is then permanently deleted from your device memory. Session cookies do not allow the collection of any personal data or any confidential information from your device.
- Permanent Cookies: they are stored on your device and remain there until they are deleted. Terminating a browser session or switching off a device does not delete them from your device. Permanent Cookies do not allow the collection of any personal data or any confidential information from your device.

Objectives

We also use third-party Cookies for the following purposes:

- configuration of the Online Store;
- presentation of the Certificate of Conformity, via the solidnyregulamin.pl website, whose administrator is APM Poniatowska-Maj Kancelaria Prawna sp. k., with its registered office in Gdańsk, Privacy Policy is available at the following link: - <http://solidnyregulamin.pl/polityka-prywatnosci/>;
- creating statistics that help to understand how the Customers of the Online store use the websites, which allows to improve their structure and content through Google Analytics tools, the administrator of which is Google Ireland Ltd. based in Ireland, Google's Privacy Policy is available at the following link: <https://policies.google.com/privacy?fg=1/>;
- connection of the store's website with the Google Analytics tool by means of the MonsterInsights plug-in, of which MonsterInsights, LLC is the administrator. MonsterInsights' privacy policy is available at the following link: <https://www.monsterinsights.com/privacy-policy/>.

To learn how to use Cookies, we recommend that you read the privacy policies of the above companies.

Cookies can be used by advertising networks, in particular the Google network, to display ads tailored to your preferences. For this purpose, information about how you navigate the network or when you use the website may be stored.

To view and edit the information about your preferences collected by the Google advertising network, you can use the tool at <https://www.google.com/ads/preferences/>.

Using the settings of your web browser or service configuration, you can independently and at any time change your Cookies settings, specifying the conditions under which they are stored and accessed to your device. You can change these settings to block the automatic handling of cookies in your web browser settings or to inform you whenever they are placed on your device.

Detailed information about the possibilities and ways of handling cookies is available in the settings of your software (web browser).